

TERMS AND CONDITIONS

Organiser	Dutch Lady® Milk Industries Berhad (196301000165/5063-V)
Promotion Name	Nurses Advocacy Program
Promotion Period	The Promotion starts at 00:00:00 on 1 st September 2026 and closes at 23:59:59 on 30 th November 2026.
Eligibility	The Promotion is open to all Malaysian citizens in Malaysia aged 18 years and above with valid identification number (MyKad) as on 1st September 2026. The following groups of persons shall not be eligible to participate in the Promotion : (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).
Entry Method	Online Submission - Scan And Register - Collect the unique code (Example : AA1234) from the registration counter of the participating clinic, medical institution, or hospital. - Upload the following information by scanning the QR code, and via online submission platform at https://dutch-lady-nurses-advocacy-program.mypromotions.my; - Full Name - MyKad Number - Contact Number (WhatsApp-Enabled Mobile Number) - Child's Age - Answer two simple questions - Enter the Unique Code - All registration must be submitted no later than 30 November 2026, 23:59:59 ("Closing Date"). - The Organizer reserves the right to reject any incomplete registration received after the Closing Date.
Registration Deadline	All registration must be received by the Organiser on or before 23:59:59 on 30 th November 2026. Any registration received outside the Promotion Period shall be automatically disqualified.
Campaign Redemption Prize	Each Registrant is eligible to redeem a maximum of ONE (1) RM5 Shopee Voucher Code only throughout the Promotion Period. Limited to ONE (1) RM5 Shopee Voucher Code per Registrant and per child throughout the Promotion Period. - The Shopee Voucher Code is valid through 31 December 2026 - The RM5 Shopee voucher code is redeemable on a first-come, first-served basis. - Redeemable only at Dutch Lady Official Shop on Shopee Malaysia. (https://shopee.com.my/dutchlady.os)
Prize Claim/Delivery Date	- The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. - Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

	3. RM5 Shopee Voucher Code will be processed and fulfilled to successful registrants within three (3) working days from the date of registration. 4. RM5 Shopee Voucher Code – Can be used to purchase the following products: • Dutch Lady® Formulated Milk Powder for Children 123/456/6+ (1.8kg and 850g), any variant • Dutch Lady® MaxGro (600g and 1.2kg) 5. The RM5 Shopee Voucher Code can be used in conjunction with the Shopee New User Touch'n Go RM5 Rebate. Parents who register for the New User promotion via the designated QR code displayed on Shopee and are subsequently verified as new users in our database will also be entitled to receive the Touch'n Go RM5 Reload PIN. Eligibility for the Touch'n Go RM5 Reload PIN is subject to successful verification of new-user status and compliance with the applicable promotion terms and conditions. 6. Registrants will be contacted by the Organiser via WhatsApp from the Official Promotion Number 019-5530092 to notify them of their redemption status. The Organiser is not responsible if any registrant cannot be contacted or reached. 7. RM5 Shopee Voucher Code will be processed to be sent to registrant via WhatsApp from the Official Promotion number 019-5530092 to the registrant's phone number submitted during the Promotion Entry submission. Shopee Voucher Code usage is subject to Dutch Lady Official Shop on Shopee Malaysia Terms & Conditions. 8. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice. 9. Participant must comply with the terms and conditions of the party(ies) arranging and/or providing the prizes. 10. The Prize shall be used/taken entirely at the risk of the Participants, and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law. 11. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
Additional Terms	1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions. 2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion , as well as the redemption and/or utilisation of any Prize won.

	3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained. 4. By participating in this Promotion, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser. 5. By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions. 6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy.php 7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: Dutch Lady Careline Telephone No. : 1-800-81-3855 E-mail address: dutchladycareline@frieslandcampina.com
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